

FLEET FOCUS

A newsletter from Lee County Fleet Management

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GIVE EMPLOYEES T.I.M.E.

Part of the process in leading is being able to handle difficult situations. Your team members, for whatever reason, can be stubborn, can be reflecting a bad attitude, or are simply tired and worn out and it shows up in their serving. So what do you do? They need your T.I.M.E. If you give them the T.I.M.E. they need, nine times out of ten the tension will go away.

T is for Touch - You don't have to be a rocket scientist to know that being touched by the right person, at the right time, and in the right way can improve the way a person feels. We've all heard about scientific studies proving that human touch can actually improve mental and physical health, boost career performance, and even increase longevity. An appropriate touch can go a long way toward communicating love and acceptance.

I is for Inspiration - We all need inspiration. We need to know why we are toiling and sweating and sometimes putting up with difficult situations or people. Make sure that your team members are getting the training they need each week.

M is for Motivation - Two sources can be used to motivate most volunteers. The first is training that is specific to their roles. If you can find the best seminar, conference, book, or tape that will help them do better in their roles, most people will be very grateful. The second is stories of life change. Make sure they are hearing about the lives that are being positively influenced by their work. This could be done through a simple email, phone call or group meeting that captures and shares the stories.

E is for Encouragement - What is the best way to encourage people? Listen. Take the time to find out about their families, hobbies, and interests, and in the process, listen to their hearts. More than anything else you can do, listening causes people to feel special and valued. Think about it: people will sit in a bar late at night, click into an online chat room, or call a nighttime radio talk show just to be heard. We all need someone who will listen to us. Of course, in order to adequately listen, you must make sure you plan the time to do so.

Make sure you are giving your people T.I.M.E. Teach your leaders the importance of giving T.I.M.E. to those under their care. If this isn't natural for you, then systematize the practice into your life. There's nothing wrong with putting it on your schedule or to-do list. People matter too much not to make this a priority. (*Excerpted from Simply Strategic Volunteers, by Tim Stevens and Tony Morgan.*)

Swedish actress

*Walter Elias Disney
Entrepreneur*

QUOTABLE QUOTES:

Real love stories never have endings.

Richard Bach

A kiss is a lovely trick designed by nature to stop speech when words become superfluous.

Ingrid Bergman

It is possible to give without loving, but it is impossible to love without giving.

Richard Braunstein

I love Mickey Mouse more than any woman I have ever known.

He who falls in love with himself will have no rivals.

Benjamin Franklin

Love is that condition in which the happiness of another person is essential to

your own.

*Robert Anson Heinlein
Science Fiction Author*

DO I REALLY NEED TO KNOW THIS?

**The average man spends about 5 months of his life shaving.

** A cowlick is caused from hair growing in a spiral pattern, causing the hair to stand up straight.

**The lifespan of a strand of hair is 5 ½ years.

** Next to bone marrow, hair is the fastest growing tissue in the human body.

** George Washington's birthday was celebrated publicly for the first time in the late 18th century, while George was still president.

** President Chester Arthur made Washington's Birthday an official federal holiday in 1885.

** In 1968, Congress passed the Monday Holidays Act, which moved the official observance of Washington's and Lincoln's birthday to the third Monday in February.

**Since the third Monday in February can only occur between Feb. 15 and Feb. 21, the holiday is always after Lincoln's birthday and before Washington's birthday, without ever coinciding with either.

** The name change from Washington's Birthday to President's Day has never been authorized by Congress, but is generally used on calendars and in advertising.

** Valentine's Day was declared an official holiday in 1537 by England's King Henry VIII. Only the U.S., Canada, Mexico, France, Australia and the U.K. celebrate Valentine's Day.

** Abe Lincoln was playing baseball when told that he had been nominated for president.

** The NHL was founded in 1917.

**Wilt Chamberlain set an NBA single-game record by scoring 100 points for the Philadelphia Warriors in 1962.

** The voice of the Pillsbury Doughboy belongs to Paul Frees who was also the voice of Boris Badenov and Dudley Do-Right.

**Michigan has the longest inland shoreline with more than 3,100 miles, including 4 of the 5 Great Lakes.

** Atmospheric pressure is the weight and pressure a square inch column of air extending 600 miles above the earth exerts on the earth at sea level -14.7 lbs. ** For every 10 successful ascents of Mt. Everest, there is one fatality.

** In 2004 a Sherpa named Pemba Dorje climbed Mount Everest in 8 hours 10 minutes.

**The Romans created three categories of kissing: Osculum, a kiss on the cheek, Basium, a kiss on the lips, and Savolium, a deep kiss.

** Kissing is good for teeth. The anticipation of a kiss increases the flow

of saliva to the mouth, giving the teeth a plaque-dispersing bath.

**The optimum depth of water in a birdbath, says the Audubon Society of America, is 2 ½ inches. Less water makes it difficult for birds to take a bath; more makes them afraid.



A WAIT BY ANY OTHER NAME IS STILL A WAIT

Several years ago, Fleet Management responded to the requests of our customers and initiated a PM wait which simply allows the customer to sit in air conditioned comfort while their vehicle is being serviced (about 45 minutes to one hour). The program has been highly successful as it prevents the need for being transported to or from Fleet. Recently, we have had some departmental employees who schedule a "wait" and then say, "I'll be back tomorrow to pick it up." The problem? The "wait" services are highly sought after by many departments. If your vehicle is scheduled as a "wait" and you decide not to use that function, please call Karen at Fleet (533-5338) so she can make that appointment time available to someone who really wants it. Thanks in advance for your help with this!

**HAPPY BIRTHDAY TO U**

| | |
|----------------------|------|
| Charles Lindbergh | 2/04 |
| Keith Solomon | 2/13 |
| Bess Truman | 2/13 |
| Steve Irwin | 2/22 |
| Mario Andretti | 2/28 |

FEBRUARY IS BLACK HISTORY MONTH

** Dr. Carter G. Woodson established the Journal of Negro History in 1916. In 1926, he launched Negro History Week. Woodson chose the second week of February for Negro History Week because it marks the birthdays of two men who greatly influenced the black American population, Frederick Douglass and Abraham Lincoln.

** On February 23, 1868, W. E. B. DuBois, civil rights leader and co-founder of the NAACP, was born.

** On February 3, 1870, the 15th Amendment gave blacks the right to vote.

** On February 25, 1870, the first black U.S. senator, Hiram R. Revels took his oath of office.

** On February 12, 1909, the National Association for the Advancement of Colored People (NAACP) was founded by a group of concerned black and white citizens in New York City.

** On February 1, 1960, in what would become a civil-rights movement mile-

stone, a group of black Greensboro, N.C. college students began a sit-in at a segregated Woolworth's lunch counter.

** First African American Federal Judge: William Henry Hastie in 1946; Constance Baker Motley became the first black woman federal judge, 1966.

** First African American Nobel Peace Prize winner: Ralph Bunche (1950) for mediating the Arab-Israeli truce.

** Martin Luther King, Jr., became the second African-American Peace Prize winner in 1964.

** First African American Congressional Medal of Honor winner: Sgt. William H. Carney for bravery during the Civil War. He received his Congressional Medal of Honor in 1900.

** First African American astronaut: Robert H. Lawrence, Jr., 1967 died in a plane crash during a training flight and never made it into space. Guion Bluford, 1983, became the first black astronaut to travel in space; Mae Jemison, 1992, became the first black female astronaut. Frederick Gregory, 1998, was the first African-American shuttle commander.

** First African American network television show host: Nat King Cole, 1956, "The Nat King Cole Show"; Oprah Winfrey became the first black woman television host in 1986.

** First African American Miss America: Vanessa Williams, 1984, representing New York. When Williams resigned, Suzette Charles, the runner-up, and also an African American, took the title representing New Jersey. **Four additional African Americans have been named Miss Americas: Debye Turner (1990), Marjorie Vincent (1991), Kimberly Aiken (1994) and the most recent, Caressa Cameron (2010).

LAST MONTH'S TRIVIA

How many baseball bats did San Francisco Giants slugger Barry Bonds go through in 2001, the year he hit 73 home runs?

- A. 74
- B. 82
- C. 95
- D. 126

The correct answer is "D" 126. No one correctly answered the question so everyone who entered wins a prize.

WHAT IS LOVE?

A group of professional people posed this question to a group of 4 to 8 year-olds, "What does love mean?" The answers they got were broader and deeper than anyone could have imagined. Here's an excerpt from their responses:

1. "When my grandmother got arthritis, she couldn't bend over and paint her toenails anymore. So my grandfather does it for her all the time, even when his hands got arthritis too. That's love."
2. "Love is when a girl puts on perfume and a boy puts on

shaving cologne and they go out and smell each other."

-Karl- age 5

3. "Love is when mommy sees daddy smelly and sweaty and still says he is handsomer than Robert Redford." -Chris- age 8

4. "Love is when your puppy licks your face even after you left him alone all day."

-Mary Ann- age 4

5. "When you love somebody, your eyelashes go up and down and little stars come out of you."

-Karen- age 7

6. "You really shouldn't say 'I love you' unless you mean it. But if you mean it, you should say it a lot. People forget."

-Jessica- age 8



Lincoln

ABE LINCOLN INFO

** Lincoln was the only President ever to obtain a patent. In 1849 he invented a complicated device for lifting ships over dangerous shoals by means of "buoyant air chambers." Much to his disappointment, Patent No. 6,469 was never put into practical use.

** The clutter in Lincoln's law office was notorious, and a continual source of irritation to his partner, William Herndon. On his desk, Lincoln kept one envelope marked "When you can't find it anywhere else, look into this."

** In 1858, Lincoln was so concerned that the text of his "House divided" speech be reported

accurately, that even after he had given a copy of the address to reporters, he insisted on going to the newspaper office himself and proofreading the galleys.

** Lincoln was the first president to be photographed at his inauguration. His assassin, John Wilkes Booth, can be seen standing among the crowd in the picture.

** Lincoln was the first president to have a beard while in office. He grew his beard out of the suggestion of a letter from 11 year old Grace Bedell from Westfield, New York in the fall of 1860.

** In 1836, 24-years before he became president, Lincoln was the first elected official in U.S. history to favor extending the vote to women. Illinois state legislator Lincoln gave an area newspaper a statement endorsing "female suffrage."



THIS MONTH'S TRIVIA

Who was the first president of the United States? (*This may not be as obvious as it seems.*)

- George Washington
- James Adams
- John Hanson
- Thomas Jefferson

Send your answer / guess to Marilyn Rawlings at Fleet in order to be

eligible to win this month's prize.



Transportation Trivia:

Comte de Sivrac introduced the first known vehicle with two wheels in 1791, in the form of a wooden horse. The velocifere (as it was called), had no steering and became quite popular in the 1790's. Today, fortunately, they do have steering, they are made from metals and plastics, and we call them bicycles.

FLEET SURVEY ARRIVES IN DEPARTMENTS

A Fleet customer survey arrived in County departments several weeks ago. The person who serves as your Fleet liaison should have received and distributed them.

They are also available from the Fleet Service Writer and on the Fleet web page. Please take a few minutes and complete the survey for us. Return the survey via County mail to Marilyn Rawlings at Fleet. Including your name is optional, but please include your department name so we can better respond to your department's needs. If you did not receive a survey and would like one to complete, please e-mail Karen Shilling at:

KShilling@leegov.com or Servicewriter@leegov.com.

Thanks in advance for your help with this project! We want to know how we are doing.



GROUNDHOG'S DAY

Each year on February 2, the town of Punxsutawney PA celebrates with Phil emerging from his temporary home on Gobbler's Knob. According to the tradition, if Phil sees his shadow and returns to his hole, the U.S. will have six more weeks of winter. If Phil does not see his shadow, spring will arrive early. During the rest of the year, Phil lives in the town library with his "wife" Phyllis. A select group, called the *Inner Circle*, takes care of Phil year-round and also plan the annual ceremony. Members of the *Inner Circle* are recognizable by their top hats and tuxedos.