

FLEET FOCUS

A newsletter from Lee County Fleet Management

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A ROADMAP FOR HEALTHY CONFRONTATION

Conflict resolution isn't complicated. Intellectually it's simple. But emotionally it can be difficult. It requires honesty, humility, and dedication to the relationship. Here is a five step plan to tackle the task of confrontation. **1.) Confront the person only if you care for that person.** In rare instances people must confront someone they don't care about, such as in legal trials or when abuse has occurred. But these are not typical relational conflicts. In nearly all relational situations, it is most productive to go into a confrontation keeping the other person's interests in mind. **2.) Meet together as soon as possible.** Whenever conflict arises, we are tempted to avoid it, procrastinate dealing with it, or ask someone else to resolve it for us. But the truth is that anytime you let conflict go – for whatever reason- it only gets worse. **3.) First seek understanding not necessarily agreement.** Pre-conceived notions are not healthy to resolution. There is a saying that the person who gives an opinion before he understands is human, but the person who gives a judgment before he understands is a fool. **4.) Outline the issues.** Describe your perception, not the other person's motives. Tell them how this makes you feel and why it is important to you. **5.) Encourage a response.** Never confront with out letting the other person respond. One of the best ways to persuade others is with your ears – by listening to them. Sometimes your perceptions are wrong. Other times you discover extenuating circumstances. Encouraging a response helps you better understand the problem.

(Excerpt from "Winning with People" by John Maxwell)

QUOTABLE QUOTES:

There is no revenge so complete as forgiveness.

- Josh Billings
Pseudo.Henry Wheeler Shaw
(1818 – 1885)
American humorist

Keeping score of old scores and scars, getting even and one-upping, always make you less than you are.

Malcomb Forbes
(1919 – 1990)
Publisher

Forgiveness is not an occasional act; it is a permanent attitude.

Martin Luther King, Jr.
(1929-1968)
Pastor, Civil Rights activist

Forgiveness is the fragrance the violet sheds on the heel that crushed it.

Mark Twain (1835 – 1910)
U.S. Author/Humorist

Forgiveness is like exercise. It

can be so hard to bring ourselves to do it -- but when we do, we often feel rejuvenated, enjoy a sense of self-satisfaction, and ultimately improve our general well-being.

-- *David L. Weatherford*
Child Psychologist, Author

Hearts will never be practical until they are made unbreakable.

Wizard of Oz

DO I REALLY NEED TO

KNOW THIS?

** For over 500 years, in August, brothers and sisters in northern India show their love for each other by celebrating Raksha Bandhan. The girls tie a bracelet of silk threads, called a rakhi, around their brothers' wrists. The boys then promise to protect their sisters. The siblings also give each other a piece of Indian candy, called laddu. At the end of the ceremony, the children exchange gifts.

** In 1838, Boston was the first city to establish its own police department.

** The strawberry is the first fruit to ripen in the spring and is the only fruit to contain seeds on its outside.

** On June 1, 1660, Mary Dyer was hanged on Boston Common for repeatedly defying a law banning Quakers from the colony. She is considered to be the last religious martyr in North America.

** The first medical school for women, The Boston Female Medical School, opened November 1, 1848.

** The Great Boston Fire of 1872 destroyed about 65 acres of the city, 776 buildings, much of the financial district and caused \$60 million in damage.

** On September 1, 1897 the Boston subway opened as the first underground metro in North America. Today it is known as "The T" and is run by the

Massachusetts Bay Transportation Authority.

** In 1833, Andrew Jackson traveled from Baltimore to Ellicott's Mills, becoming the first sitting U.S. president to ride the rails.

** 4,000 years ago the first shoes were made of a single piece of rawhide that enveloped the foot for both warmth and protection.

** In Europe in the 16th and 17th centuries heels on shoes were always colored red.

** Shoes were identical until the 19th century, when left- and right-footed shoes were first made in Philadelphia.

** Egyptians were the first to popularize the idea of applying scents to armpits, usually using cinnamon and other spices that wouldn't turn rancid in the heat.

** EverDry, the first modern brand of antiperspirant, hit drugstores in 1903. The original formula was so acidic that it regularly ate through clothing.

** Alfred Butts, the inventor of SCRABBLE, was an unemployed architect living in NY in the 30's when he began devising a word game using letters printed on small cardboard squares. The game originally had no board and was called Lexiko.

** Only female mosquitoes bite. Females need the

protein from blood to produce their eggs.

**LAST MONTH'S TRIVIA**

How did the Pink Panther get his name?

- He had a large pet cat named "Pink."
- He had a tattoo of a panther on his forearm.
- He drove a pink Cadillac he called the "Panther."
- He solved a crime involving a large pink diamond.

The correct answer is "D." In the original film (1964), a jewel thief known as the phantom plans to steal a large pink diamond. The diamond is known as the Pink Panther because it has a flaw resembling a leaping panther.

IMPORTANT REMINDER

Please remember that even during the summer heat, all vehicles and equipment must be turned off while fueling.

**HAPPY BIRTHDAY TO U**

| | |
|----------------|------|
| Martha Stewart | 8/03 |
| Fred Glasenapp | 8/17 |
| Robert DeNiro | 8/17 |
| Brad Wright | 8/18 |
| Patrick Swayze | 8/18 |

Luis Pacheco 8/24
 Cal Ripken Jr. 8/24



LOOKING FOR A NEW VACATION SPOT???

** The **Badlands** is a rugged and barren region in southwestern South Dakota and northwestern Nebraska. The soil there is too poor to farm.

** The **high seas** is the area beyond 3 miles from any nation's territory, where no country has authority. Modern pirates still sail on these waters.

** The entire region of gold fields in North-western Canada extending to Alaska is the **Klondike**. Gold was discovered there in the 1890s.

** Reindeer roam in a region known as **Lapland** above the Arctic Circle that extends through the northern parts of Sweden, Norway, and Finland.

** **Pole of Inaccessibility:** This point on Antarctica is the farthest inland from all the seas that surround the continent.

** **Siberia** is a vast area of northern Asia. Parts of Siberia are permanently frozen, and the average winter temperature is

(- 50°F). It has long been a place for outcast, exiles, and prisoners.

NEW COUNTY FUELING SITE OPEN FOR USE

The new County owned fueling site in south Fort Myers opened on Wednesday, August 5, 2009. The new site is co-located with the Iona McGregor Fire District offices and a tax collector site at 15650 Pine Ridge Road.

In the past, people using the fueling site at the Utilities Beach Plant turned south off of Summerlin Road. In order to find the new site, users will turn north off Summerlin. The new site is on the left side of the road. In order to access the fuel site, employees will need their county identification badge activated for the site gate. Contact Pete O'Brien in Facilities Management to have your ID activated for the site. Fuel keys and the RNI technology will work the same as with the other sites.



TOP 10 COMMERCIAL FLEETS

| | |
|------------------|--------|
| 1. UPS | 93,552 |
| 2. Fed EX | 65,000 |
| 3. Quanta | 24,000 |
| 4. Waste Mgmt. | 22,000 |
| 5. Republic | 21,399 |
| 6. PepsiCo/Frito | 19,424 |
| 7. Svc Master | 15,706 |
| 8. Aramark | 10,968 |
| 9. Cintas Corp | 9,500 |

10.Coca Cola 9,500
 For comparison, Lee County Departments own and operate approximately 1800 cars, trucks and pieces of equipment.

STOCK MARKET TRIVIA

**The New York Stock Exchange (NYSE) was founded in 1792 on Wall Street in New York City. It is the largest stock exchange in the world by dollar value.

** The first publicly traded security in the U.S. consisted of \$80 million in U.S. government bonds issued in 1790 to refinance Revolutionary War debt.

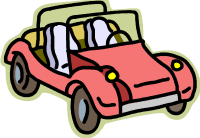
** The Dow Jones Industrial Average is an index of the stock prices of 30 of the largest and most widely held public companies in the US and is compiled to gauge the performance of the industrial sector of the American stock market.

** A bull market tends to be associated with increasing investor confidence, motivating investors to buy in anticipation of future price increases and future capital gains.

** A bear market is a steady drop in the stock market over a period of time.

**There have been a number of famous stock market crashes like the Wall Street Crash of 1929, the stock market crash of 1973-4, the Black Monday of 1987, the Dot-com bubble of 2000.

**In short selling, the trader borrows stock then sells it on the market, hoping for the price to fall. The trader eventually buys back the stock, making money if the price fell in the meantime or losing money if it rose.



DREAM CRUISIN'

This month is Detroit's annual "Dream Cruise" where over one million people line Woodward Avenue to watch classic cars drive past. Check out woodwarddreamcruise.com. Here's some car trivia to enjoy:

**The Ford Mustang is generally considered the first "pony car", a new class of automobile first introduced in 1964 and designed to be more compact and more affordable than the larger muscle cars that inspired them. Originally named for the P-51 Mustang, a fighter plane, Ford's new car quickly became associated with the horse of the same name which became the basis for the now-famous Mustang emblem.

** In 1965, the Chevrolet Impala sold more than one million units in North America, setting a record that still stands today. Originally introduced in 1958, the Impala was the best-selling automobile in the U.S. during the 1960s. Early Impala models

sported six taillights, which became the Impala trademark. The Impala was named after an African antelope.

*** The "Model-T" was the first car to be mass-produced. Henry Ford introduced the assembly line in December of 1908, and as a result he was not only able to mass-produce the Model-T, but was able to offer it to his customers at a much lower price than the competition. By 1913, Ford was producing half of all cars sold in the U.S., and by 1927, he had sold more than 15 million Model-Ts!

** The first car to include anti-lock brakes was the 1966 Jensen FF which came equipped with the Dunlop Maxaret anti-lock braking system (originally developed for use on aircraft). Although crude by today's standards (and sometimes unreliable), the Jensen FF's anti-skid system was a huge technological breakthrough at the time.

** In 1999, the two-door Honda Insight became the first commercially available hybrid gasoline-electric car in the U.S. The Insight won numerous awards (including International Engine of the Year) and earned EPA mileage ratings of 61 mpg in the city and 70 mpg on the highway, making it the world's most fuel-efficient car.

** The first Chevrolet Corvette rolled off the

production line on June 30, 1953, at the GM plant in Flint, Michigan. Only 300 Corvettes were built that year (each of them by hand), making this the rarest Corvette. Each fiberglass-bodied two-seater was white with a red interior and a black canvas top.



SENATE BILL SEEKS TO BAN TEXTING WHILE DRIVING

Washington DC- A new bill introduced in the Senate on July 29, seeks to ban motorists from texting or sending e-mail messages while driving, the *Washington Post* reported. "Nobody was texting five years ago," said Senator Charles Schumer (D-N.Y.), one of the bill's sponsors. "All of a sudden everybody is. It's both widespread and dangerous." The bill would force states to pass laws to prohibit messaging in vehicles or risk losing 25% of their annual federal highway money, the *Post* reported. Federal legislators have used similar tactics to force states to pass seat-belt laws. The new legislation would also set deadlines for regulators at the U.S. Transportation Depart-

ment to come up with minimum penalties for states to implement. States would have two years to enact their own laws. Already, the District of Columbia and 13 states have driver texting bans in place or scheduled to become effective this year.